



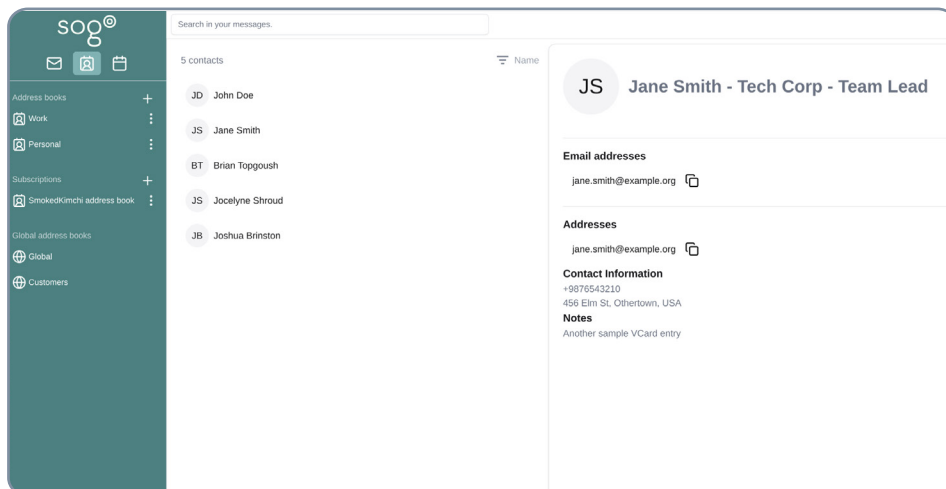
SOGo 6 - What's New

Over a year ago, we announced the complete overhaul of SOGo, the open-source webmail that Alinto has been leading and maintaining since 2022.

The team behind the project has done a huge work, and we are delighted to share the latest progress with you.

First and foremost, **the official release is just around the corner**: the first public version, in beta, is expected this summer. This initial release will include the full web application, but will not yet support the synchronisation server for desktop clients.

The community will be able to test it and report any bugs while we complete the final stages of the product.



Regarding the architecture of SOGo v6, it will be more modular than the current version. This design will greatly facilitate updates, replacements, and the addition of new features.

As further announcements are on the way, if you would like to stay regularly informed, you can follow the project here:

[Follow SOGo](#)



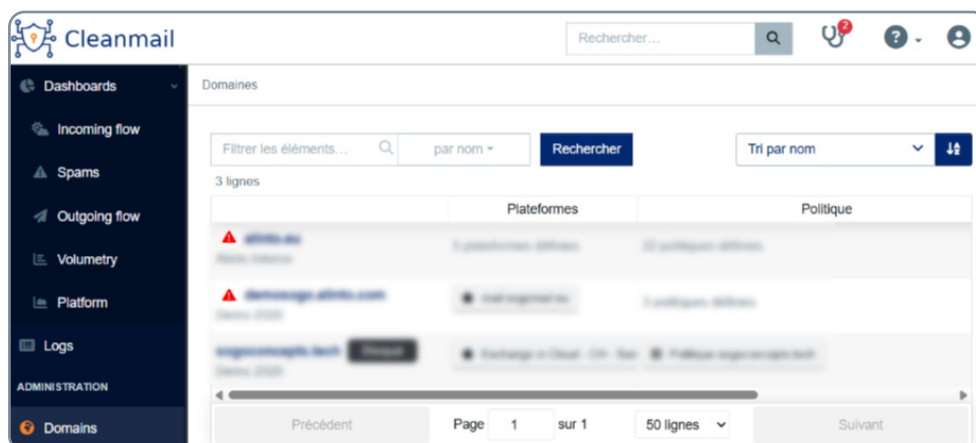
Cleanmail - What's New

Cleanmail has received a significant update in version 4.17, bringing new features for end users, administrators, and resellers.

For resellers : Until now, domain creation was restricted to Alinto support staff. Our reseller customers can now do this themselves, thanks to new entities introduced above the domain level (broker / reseller, client).

For administrators : The diagnostic feature has been redesigned to be more intuitive. The notification at the top of the interface (the stethoscope icon) remains unchanged.

In the domain list, a red icon now appears next to domains with errors. Clicking this icon takes you directly to the diagnostic page for the relevant domain.



The Remediation feature has also been improved. It allows administrators to permanently delete a message that has been delivered to a user's mailbox, particularly useful in the case of a false negative, for example.

For end users : Until now, resetting a password required going through the administrator, who would carry out the operation from the account management interface.

It is now possible to submit a password reset request directly from the login page. This feature is only available for accounts using local authentication, and not for LDAP, IMAP, or OpenID authentication types.

You can find all these updates in the Cleanmail user and administrator guides.

Version 4.18 is coming very soon with further new features and improvements. If you have the quarantine service, any email deleted through the remediation function will automatically be placed in your quarantine.

A reseller or administrator will be able to apply advanced filters across all the domains they manage.

Finally, grey listing will be introduced. This consists of temporarily rejecting emails from unknown senders in order to filter out spam.



Your Help Center

In our last Customer Letter in October 2025, we introduced our new customer relationship management tool, accessible here: [Alinto Help Center](#).

Designed to support you, this space offers regularly updated content: guides dedicated to our solutions, video tutorials, and answers to the most frequently asked questions. It also allows you to easily contact our support team, while giving you access to your ticket history.



Using the Help Center offers several advantages: smoother handling of your requests compared to email exchanges, and better follow-up thanks to centralised ticket management.

We invite you to make the most of it, whether you need to find an answer to a question or to help onboard a new user onto one of our solutions.

The screenshot displays the Alinto Help Center interface. At the top, there is a breadcrumb trail: "Alinto > Tips and Best Practices > General" and a search bar with the placeholder text "Enter your question here". Below the breadcrumb, a sidebar titled "Articles in this section" lists several topics, with "Opening a Support Ticket – Best Practices" highlighted in orange. The main content area features the article title "Opening a Support Ticket – Best Practices" in bold. Below the title, the author's name "Olivier GILLES" is shown with a profile picture, a timestamp "8 months ago", and an "Updated" status. A "Follow" button is located to the right of the author information. The article text begins with: "If you experience an issue or have a question that isn't answered in this Help Center, you can reach our support team by submitting the dedicated form. To help us resolve your request as quickly as possible, please complete the form, especially the 'Message' field." Below this, a section titled "Essential information to include:" lists two bullet points: "The platform concerned (Sogomail, Serenamail, Cleanmail, etc.)" and "The affected domain(s)". At the bottom of the article content, it says "Additional details that are very useful:".



Meet us soon

Digital sovereignty is a major concern for organisations across Europe, which is why we will be present at a professional trade show specialised in this area:

Salon de la Souveraineté Numérique - 30 June & 1 July 2026

Espace Champperret - Paris - Booth C14

With over 100 exhibitors, around thirty workshops, and more than twenty conferences, this event will be the meeting place for organisations looking to move forward together towards a more European and sovereign digital landscape.



Cleanmail

An all-in-one email security solution



SOGomail

Mail server as an alternative to GAFAM



Serenamail

Guarantees message delivery

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